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MINING ENGINEERING

Corporate Social Responsibility (CSR) in Mining

DURATION	CONTACT HOURS	LEVEL	FEE PER DELEGATE
5 days	30	Intermediate	US$1,500

The social licence in practice: agreements, grievances and benefits that communities regard as real.

A mine with every permit and no community agreement does not operate for long. This week covers the social side as an operational discipline rather than a public relations function: mapping stakeholders honestly, negotiating and keeping agreements, running a grievance mechanism people actually use, and designing local employment and procurement that survives the mine. Resettlement and human rights are treated as the high consequence topics they are.

Available as classroom, live online, in house.

Who it is for

Community and social performance managers, sustainability staff, mine managers, and HR and procurement leads carrying local content targets.

What you will be able to do

- Map stakeholders and their actual interests rather than their titles.
- Negotiate a community agreement both sides can perform.
- Run a grievance mechanism that resolves things before they escalate.
- Design local employment and procurement with lasting effect.
- Report social performance credibly.

The outline

DAY 1

The social licence

What it is, how it is lost, and how slowly it returns · Impacts and benefits as communities experience them · Expectations, and the gap between them and delivery

DAY 2

Engagement

Stakeholder identification and analysis · Consultation that is not a presentation · Vulnerable and under represented groups

DAY 3

Agreements

Negotiating and documenting commitments · Governance, trusts and benefit distribution · Performance, and the cost of a missed commitment

DAY 4

Grievances and rights

Designing a mechanism people will use · Investigation, resolution and feedback · Human rights, security and resettlement

DAY 5

Local benefit

Employment, training and succession · Local supplier development · Legacy, and planning for after the mine

What you leave with

- A stakeholder map and engagement plan.
- A grievance procedure fit for your own context.
- A local content plan with measurable commitments.

Published dates

DATES	WHERE	FEE
23 to 27 November 2026	Nicosia, Cyprus	**US$1,500**
30 November 2026 to 4 December 2026	Accra, Ghana	**US$1,500**
7 to 11 December 2026	Gaborone, Botswana	**R15,000**
14 to 18 December 2026	Kampala, Uganda	**US$1,500**

Fees are per delegate and co
arranged by the delegate. Reg

Register or ask a question

globalaxistraining.co.za/courses/corporate-social-responsibility-csr-in-mining
info@globalaxistraining.co.za
+27 72 337 9234

250 Beyers Naude Drive, Rustenburg, North West, 2999, South Africa

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