



Behavioural Safety in Mining

DURATION

5 days

CONTACT HOURS

30

LEVEL

Intermediate

FEE PER DELEGATE

US\$1,500

Why trained people take shortcuts underground, and what actually changes it.

Most mining incidents involve somebody doing something they knew they should not, and blaming them stops the investigation exactly where it gets interesting. This week looks at why the shortcut made sense at the time: production pressure, normalisation, supervision that rewards speed, and procedures written for a different face. Observation and intervention programmes are covered honestly, including how they decay into a tick box exercise and what keeps them from it.

Available as classroom, live online, in house.

Who it is for

Safety practitioners and advisors, supervisors and shift bosses, mine managers, and employee representatives involved in safety programmes.

What you will be able to do

- Explain why violations are usually rational to the person committing them.
- Distinguish error from violation, and respond to each correctly.
- Run an observation and feedback conversation that changes something.
- Design an intervention programme that survives its first year.
- Measure behaviour without producing numbers people manage to.

The outline

DAY 1

Why people take risks

Error, violation, and the difference it makes · Normalisation of deviance · Production pressure and the real reward system

DAY 2

Culture

What safety culture means operationally · Reporting, and what suppresses it · Just culture, and the line between error and recklessness

DAY 3

Observation

Observing a task without policing it · Feedback that is accepted · Coaching supervisors to do it

DAY 4

Leadership

What visible leadership actually looks like underground · Consistency between message and decision · Handling the conflict between tonnes and time

DAY 5

Sustaining it

Programme fatigue and tick boxes · Metrics that resist gaming · Refreshing without restarting

What you leave with

- An observation protocol fit for your own workplaces.
- A supervisor conversation guide.
- A measurement set that resists gaming.

Published dates

DATES	WHERE	FEE
23 to 27 November 2026	Nairobi, Kenya	US\$1,500
30 November 2026 to 4 December 2026	Accra, Ghana	US\$1,500
7 to 11 December 2026	Kampala, Uganda	US\$1,500
14 to 18 December 2026	Dubai, United Arab Emirates	US\$1,500

Fees are per delegate and cover all materials and meals arranged by the delegate. Reg

Register or ask a question

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